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We do not guarantee that our systems, policies and processes will pass audits or registration, although we know from our own experience that the users of some of our materials have met the requirements for compliance to previous audits.

Note: It is not enough just to buy our materials, you do need to read, learn, digest and modify the materials to suit your own organisation. This is part of continual improvement for the growth of your organisation.

We shall not be liable for any direct, incidental, indirect, special or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of, or inability to use the Service and / or Products of this offering.

Miscellaneous

This Agreement shall be construed, interpreted and governed in accordance with the laws of the State of Victoria, Australia.

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Your purchase of our CDs and contents is conditional upon your acceptance to the terms and conditions appearing on our website page and inserted on this page. If you do not agree to our terms and conditions, please do not use our services or purchase our CDs or any other products offered. The materials provided on our CDs is owned by Skynet Corporation Pty Ltd and protected by copyright law and international copyright treaty.

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The CD and contents must not be sublicensed, published, rented, sold, displayed, reproduced, distributed, or in any way exploited. The content must not be re-engineered in any way, shape or form for commercial use and profit apart from use within the purchasers own organisation to help meet its own AQTF and / or Guidelines compliance.

You are not to re-engineer the CD and / or content and then offer for re-sale or for free to any organisation. These terms and conditions continue forward in the case that you sell your organisation and so the new organisation (purchaser of your business) must also abide by these terms and conditions.

Breaches of Licence Agreement

The continued use of our CDs without paying licence fee will result in litigation.

Consultants

The licence is for One Site Only and not for use by consultants. If you are a consultant, there is a different licence fee, please contact Ray Earl for more details.

TAFEs

The licence for TAFEs is for one site which includes one school, for example: your TAFE Institute may have several schools/divisions/departments: school of engineering, school of business, if this is the case then multiple licences will be required.

If you wish to purchase the CD for multiple sites and schools/divisions/departments. Please contact Ray Earl with your scope of requirement for a quotation.

Fees Payment Procedure

All fees are inclusive of GST. Our fees are paid in advance; an invoice will be supplied after payment is received.

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We reserve the right to amend, modify, delete, amend and make changes and corrections to any part of the website at any time without notice.

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When using the World Wide Web, the Internet or third party networks or facilities, you are using networks, facilities and services that are beyond our control.

You assume all risk and liability of your use of the World Wide Web, the Internet or any such third party networks, including any access to the website via such media.

Privacy Policy

Skynet Corporation Pty Ltd its associated entities Skynet Education and Skynet Business Coaches International will ensure that it respects the privacy of participants, prospective participants and participant's employers/clients by implementing the National Privacy Principles. The National Privacy Principles (NPPs) in the Privacy Act (Privacy Amendment (Private Sector) Act 2000) sets out how private sector organisations should collect, use, keep secure and disclose personal information.

The principles give individuals a right to know what information an organisation holds about them and a right to correct that information if it is wrong.

Skynet Corporation Pty Ltd its associated entities Skynet Education and Skynet Business Coaches International will ensure that it operates consistently with the National Privacy Principles and only collects the personal information that is necessary for the conduct of our business, and that we will use that information in the manner for which it was intended.

Course participants and subscribers will have access to all information we hold on them, and we will store and use the information appropriately and limit access to only those who have a legal reason to have access to that information, or whom the participant has given permission.

Participants' and subscriber's information will not be provided to anyone else unless we have the permission from the participant or are specifically allowed or required to provide the information by law.

Terms and Conditions - Fees Policy

Skynet Corporation Pty Ltd charges a nominal fee per course, workshop or consultation.

Payment of Fees

Fees must be paid in advance for any course, workshop or consultation.

Refund Policy

In regarding a payment for an audit or consultation, where this has been cancelled by the client within 48 hours of payment, we will provide a refund less any bank/merchant fees or offer a new booking date.

All other purchasers of our products or services are not refundable.

Initial Payment

Generally Skynet Corporation Pty Ltd requires upfront payment of fees.

In line with our values on equity and access, we have many different methods for which payment may be made, offering credit card, B-pay, direct deposit and via cheque.

For projects more than 30 hours length, the process for payment will require 60% upfront, then 30% once project is completed and balance within 14 days of completion.

Cancellation Policy for workshops

Participants that cancel booking with at least 14 days notice of program date may attend a future workshop at a time and date scheduled by Skynet Corporation Pty Ltd, there is no refunds.

Workshop Schedules and Facilitator

Skynet Corporation Pty Ltd reserves the rights to change facilitators and dates of workshops/seminars due to unforeseen circumstances.

Fraud Prevention

As well as protecting the privacy of our customers' information, we also work with State and Australian Federal Police in monitoring and investigating all fraudulent transactions placed on our shopping site. We believe that the safeguards put in place on our site to ensure your protection are not necessarily duplicated on other web sites. Every fraudulent transaction that occurs effects the reputation of all reputable shopping sites, so we warn any would be fraudster that we will go to extra lengths to track you down and put you out of business.

Severability

If any part of these Terms is held invalid, illegal or unenforceable, that part shall be severed and the remainder will continue to be valid and enforceable.

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